“Enhancing Productivity through Teamwork”
ISCEA Workshop for Supply Chain Executives

Palm Beach Gardens, FL
Oct 17-19, 2005

Instructor: Robert A. Horak Jr., Ph.D.

Description: Some companies have great teams that get great results. You wonder, is it by chance or is it by design? This three-day course focuses on critical components of highly successful teams. Participants will explore and experience concepts and strategies designed to foster teamwork and maximize productivity.

Intended Audience: Global 2000 Supply Chain Executives

Agenda

Day 1
Welcome/Introduction
Rationale/Need
Overview of Agenda/Methodology
Conceptual Framework/Group Dynamics
  - Stages of Groups
  - Conflict within groups – It’s not all bad
  - Group Cohesion
  - Creative Group Problem Solving
  - Dealing with Change
  - Thinking Systemically
  - Culture/Community
Conflict Resolution
  - The Nature of Conflict
  - The Concepts and Skills of Conflict Resolution

Day 2
Problem Solving
  - Experiential Activities/Debriefing
  - Skill Application
  - Situational Factors
  - Cultural Factors
  - Inter/Intrapersonal Factors
Golf

Day 3
Industrial Application
  - Site self-assessment (mission, interdepartmental communication, intradepartmental communication, specialization/interdependency, norms/patterns of handling conflict.
  - Goal Setting (Personal, Professional, Organizational)
  - Generating Strategies
  - Evaluating Success
  - Mechanisms of Reinforcement
Group Presentations/Discussion
Wrap-up and Evaluations (20 ISCEA PDU)

Goals and Objectives:
Participants will:
1. Explore key components of effective teams.
2. Examine and understand the nature of group dynamics.
3. Investigate the nature and role of culture in interpersonal communication.
4. Develop their ability to provide team support through 1) modeling, 2) effective leadership and 3) giving and receiving feedback.
5. Recognize factors that can become barriers to success and goal attainment.
6. Practice effective communication skills.
7. Understand conflict, its benefits and strategies for negotiation and mediation.
8. Explore characteristics of environments that promote creative problem solving.
9. Develop strategies to apply concepts and skills to work sites.
10. Experience the benefits and risks of team membership.

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Bring your Management Team. $100 per Person Discount for teams of 4 or more.

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TEAM BUILDING HAS NEVER BEEN THIS MUCH FUN!